

Happy pet.  Happy you.

Dear Farmina Friends and Partners,

As a family owned and operated company, we take serious care and precaution when it comes to the safety of our employees, their families, and the products we produce for all pets.

As we continue to monitor the latest news from the [World Health Organization](#) (WHO) along with the [Center for Disease Control](#) (CDC), COVID-19 is now a global concern. We feel the need to provide some clarification with respect to the continuation of production and safety of our products.

On March 10th the Italian government has decided to restrict the travel and gatherings of people throughout the Italian Peninsula until April 3rd. The recent restrictions issued by the Italian government are aimed to limiting the daily interactions of the population to control the virus. However, there are exceptions to the travel restrictions for medical purposes, travelling to your place of residence, and work-related activities. Exports are not impacted by these restrictions since products/exports are considered safe ([World Health Organization](#)).

We would like to remind you that our facility is also located in Nola, Naples (Southern) Italy. So far, the majority of COVID-19 cases in Italy are reported in the Northern regions.

In fact, our production is running at normal capacity and currently we don't

foresee any delays or changes. Our entire process is carried out with state of the art food grade automation technology including, extruding, drying, vacuum coating, filling, packing, palletization and transfers. All of our operators who monitor this process, are required at all times to wear safety protective equipment including but not limited to gloves, face masks, hair nets, full body garment covers, etc and follow all Hazard Analysis Critical Control Point (HACCP) protocols and procedures.

According to the [World Health Organization](#) it is safe to receive goods from any area where COVID-19 has been reported.

We would like to add that we have been notified by our freight forwarding companies worldwide are experiencing a lack of availability of empty containers therefore we could expect some shipment delays in the future. As a precautionary measure we have recommended all distributors to raise their inventory levels to a minimum of 12 weeks inventory on hand.

If anything changes, we will be sure to inform you immediately. Please let me know if you have any questions.

Regards,

Loris Rinaldi
Farmina North America CEO#

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